

Vplus Networks VPN services

Businesses increasingly require the correct infrastructure and communication methods to reliably maximise performance.

- Are you paying too much for your connectivity and communication devices?
- Do you have secure managed infrastructure to allow connectivity worldwide? Can stakeholders access your business systems reliably 24/7?
- Can you securely share private information with clients, partners and subcontractors?
- Have your employees got a cost effective high speed internet connection allowing them to access essential information globally?
- Is your infrastructure attaining maximum efficiency with minimum risks?

Oe

How many times have you sat in an airport lounge or hotel room thinking if only I could have access to everything I have in the office...not just email but files, applications, client data, sales figures...the list is endless!

Now there is a solution in the form of OE Office Everywhere. Developed by the UK's leading experts in virtual private networking, OE Office Everywhere delivers office applications and data direct to the end user wherever they happen to be.

Now organisations can take full advantage of the benefits total computing mobility can bring – greater productivity, less “dead time” travelling and better collaboration with colleagues, clients and suppliers.

Consultancy

At vplus networks, we have extensive knowledge and expertise of wide area networking skills allowing us to provide a beneficial infrastructure for your business.

Our Network Consultancy service is part of our commitment in providing each client with a tailored network solution instead of an 'off the shelf' package. Our engineers can analyse the details of every data packet that passes across your networks. We can then advise on measures that will improve performance and security while reducing your costs.

Services you can
rely on..

Oe
working on the move

vplus networks

Oe success

From £1 a day..

vplus networks

Application streamlining

By applying prioritisation (packet shaping) and bandwidth allocation on our managed firewalls, we ensure that business-critical traffic is delivered with minimum latency. This is vital for client-server or terminal services and, indeed, voice traffic over the data network.

Network Health Check

Our engineers are fully equipped to analyse and study the 'health' of your networks. We can provide a LAN / WAN health check using probes which auto-discover your network topology and usage.

This will highlight problems such as excess broadcast overheads, malfunctioning NIC cards and bandwidth bottlenecks.

Network Design Analysis

Our engineers are experienced at designing networks using a wide range of technologies from X25 to MPLS.

We can analyse the design of your current network (LAN, WAN or VPN WAN) and advise you on improving performance, reliability and security.

Network Cost Analysis

Many of our customers have serious concerns about the cost of their current network, often because they don't have the in-house skills to confirm that they are getting the best service for their money.

Because we understand the real costs of networks, we can advise you on how to negotiate the best deal from a network supplier and even negotiate on your behalf.

Penetration and Vulnerability Testing

Security of company data and systems is increasingly paramount not only from an operational but also a legal perspective. Our service identifies physical and electronic threats and weaknesses and we work with you to secure your internal and external networks. This may involve change management of the user base.



Help desk

Vplus Networks' IAC Desk goes beyond the usual functions of a help desk, by providing proactive WAN management. This means we will monitor your network and inform you of any faults - not the other way around.

The IAC Desk is always staffed by third line engineers, who are available for you to consult by telephone and e-mail and are trained to technical analysis level. They will identify and correct any faults in the shortest possible time and provide online updates about the status of your network.

Customers of other WAN providers are often frustrated by the 'helplessness' of their help desks. These desks are often staffed by trainees or inexperienced personnel, which leads to long delays in identifying and correcting faults. We have designed our IAC Desk so that you can avoid such problems and focus on your business.

Inform - Analyse - Correct

Inform - within 30 minutes of a fault occurring, our engineers will inform you about it - by telephone, e-mail and/or SMS message, as specified by you.

Analyse - our engineers will then analyse the fault within a further 60 minutes and inform you as to the action to be taken.

Correct - will notify you upon fault resolution and on-line reports are available via our Customer Extranet to show live and historical fault status.

HEAT On-line Helpdesk

Through this web-based system, you can log any support calls, queries and get an instant status report as to fault resolution. Historical reporting on our service level and response to issues is also available.

VoIP

VoIP allows you to make telephone calls using a computer network, over a data network like the Internet. VoIP converts the voice signal from your telephone into a digital signal that travels over the Internet then converts it back at the other end so you can speak to anyone with a regular phone number.

When placing a VoIP call using a phone with an adapter, you'll hear a dial tone and dial just as you always have. VoIP may also allow you to make a call directly from a computer using a conventional telephone or a microphone.

VoIP will soon be included to the Vplus portfolio after further extensive testing by us and our partners, enabling us to provide you with the best solution and a VoIP system matching your needs and the demands your users will be made available.

Constant monitoring..
24/7 Support..

NO CONFUSION
IAC Helpdesk

vplus networks

VOIP?

VOICE
OVER
INTERNET
PROTOCOL

Can you make international
calls at a cost effective rate?

vplus networks